

Subject: Valle Romano Golf reopening

Next May 20th will be the reopening of Valle Romano Golf after the measures adopted by the government and the protocol of Measures for the reduction of hygiene-sanitary risks against COVID-19, established by the Ministry of Health and Protocolled by the RFEG, will be applied.

Below we inform you of the conditions for the return of the activity:

Schedule and Services

- Opening date: May 20th
- Opening days: From Monday to Sunday
- Opening hours: Monday to Sunday, from 8:30 a.m. to 5:30 p.m.
- Open services:

-Reception: It will be done without entering the interior. A check in point has been enabled in the exterior.

-Club house toilets: Those located in the changing room area will be used, cleaning after use.

-Caddie Master: The customer will be served outside, right next to the parking area.

-Driving range: Open ONLY FOR CLIENTS WITH BOOKINGS and with use 15 minutes before the tee time.

Toilets located on the round of the course will remain closed until the competent authorities allow it as well as the club rooms, changing rooms, store and restaurant.

Opening and Reservations

- To go out to the course, the tee time reservation will be compulsory. The available tee times will be from **8:30 a.m. to 1:00 p.m.**
- Bookings, as far as possible, will be paid before arriving at the facility.
- Reservations will be made by phone, email and online, temporarily eliminating the on-site reservation.
- At the same time of making the tee time reservation, the need for a buggy or electric trolley must be indicated.
- It is recommended not to share a buggy, except if they are two people who live together or under the responsibility of the client.

Caddy Master/Marshall Service

- The club custody service is maintained, although it is recommended to take the bag home.
- The delivery of bags and other contracted services will be carried out, in addition to the departure control of players. Differentiated spaces will be created to avoid crowds.
- A cleaning and disinfection protocol is established, both in the delivery and in the reception, of buggies, electric trolleys, as well as golf bags, which will be carried out by the caddy master workers.
- The club cleaning service will be suspended until sanitary authorities authorize it.

Game and service regulations

- Matches can be of 4 players.
- Those over 70 years of age, if requested, may go out in groups of 2 players.
- Juniors must be accompanied by an adult.
- The safety distance must always be respected. The coincidence of two matches on the same tee should be avoided. Play trough will not be possible.
- Tee times will be every 10 minutes.
- Players must be prepared on the tee **5 minutes before their tee time**. Each player is responsible for their material.

- The course furniture such as fountains, ball cleaning, club cleaning, litter bins, benches, etc. will be removed or closed.
- Bunkers: the rakes will be removed; the marks will be smoothed with the foot or with the club.
- Greens: prohibited to touch the flags, a device will be placed that will prevent the ball from falling into the hole. The ball will be removed with the putt.
- Different disinfection points are enabled: bag drop, reception counter and starter counter, as well as in buggies.
- The taps available in the changing rooms are automatic.
- Cleaning in bathrooms is increased.

Rules of Driving Range, Putting Green and Lessons

- The use of benches, club cleaning, ball cleaning, etc. is prohibited.
- Safety distances will be maintained in all spaces: putting green, bunker, etc.
- The toilets at the course will not be available. Only those existing in the clubhouse. Available before the game and at the crossing from 9 to 10.



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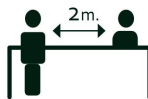


Bookings:

by email, website or telephone.

Reservas:

por correo electrónico, página web o teléfono.



Pre Checking:

We encourage golfers to book all their needs. Everything will be ready in the welcome area just in front of the parking according with their purchase.

Pre Checking:

alentamos a los golfistas a reservar todas sus necesidades. Todo estará listo en el área de bienvenida frente al estacionamiento de acuerdo con su compra.



Payment in advance is recommended.

Se recomienda el pago por adelantado.



Tee times:

We recommend playing in couples and using individual buggies.

Salidas al campo:

Recomendamos jugar en parejas y usar buggies individuales.



Payments at the pro shop:

We recommend by credit card.

Pagos en proshop:

Recomendamos con tarjeta de crédito.



Opening Hours:

The course will be open from 8:30 am to 17:30 pm.

Horario de apertura:

El campo estará abierto de 8:30 hrs. a 17:30 hrs.



Driving range balls:

Are included for golfers. Balls will be ready on the grass reducing contact with baskets. Only 15 minutes prior to tee off.

Bolas de campo de prácticas:

Se incluyen para golfistas. Las bolas estarán listas en el césped suprimiendo el contacto con las cestas. Solo 15 minutos antes de la salida.



Putting green:

Maximum 9 players, one per hole. No pin in the cups.

Putting green:

Máximo 9 jugadores, uno por hoyo. Sin banderas.



Chipping area:

No pin in the cups. Stakes will be on the green for references points.

Área de Chipping:

Sin banderas. Habrá estacas en el green para puntos de referencia.



Toilet:

Access one by one. The maximum number of customers inside the toilet is one.

Aseo:

Accedan de uno en uno. El número máximo de clientes dentro del aseo es de uno.



Towels:

Not on your disposal during this period.

Toallas:

No están a su disposición durante este período.



Removal of all non-essential devices from the range, such as bag stands or ball baskets. Placed balls on the range for all customers so they can be accessed using a club.

Retirada de todos los dispositivos no esenciales del campo de prácticas, como soportes para bolsas o cestas de bolas. Bolas colocadas para todos los clientes accediendo a ellas utilizando un palo.



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Balls washing stations will be out of usages.

Las estaciones de lavado de bolas estarán fuera de servicio.



No litters on the course.
Use your own bag for the garbage.

*No arrojar desperdicios en el campo.
Usa tu propia bolsa para la basura.*



No rake in any bunker
on the course. Our staffs will rake every day.

*No hay rastrillo en ningún búnker en el campo.
Nuestro personal rastrillará todos los días.*



We have a number of hand sanitizer stations
throughout the clubhouse, especially entry
points and lobby.

*Tenemos varias estaciones de desinfección de
manos en toda la casa club, especialmente en los
puntos de entrada y en el lobby.*



If you use a buggy, after the game go directly
to your car and park them in.

*Si usa un buggy, después del juego, vaya
directamente a su automóvil
y estacionelo de vuelta.*



Our team has increased the frequency of routine
cleaning, sanitization and disinfection of all
locations, especially all common and high traffic
areas, and frequently touched surfaces.

*Nuestro equipo aumentó la frecuencia de la
limpieza, higiene y desinfección rutinarias en
todos los lugares, especialmente en todas las
áreas comunes y de alto tráfico, y en las
superficies frecuentemente tocadas.*



Rental clubs during this period but, if necessary,
ensure sanitation prior to issuance.

*Alquiler de palos durante este período pero,
si es necesario, garantizar el saneamiento
antes de su uso.*



Buggies and other rental equipment are
properly sanitized prior to issuing to customers.

*Los buggies y otros equipos de alquiler se
desinfectan adecuadamente antes de
entregarlos a los clientes.*



Always keep at least **2 meters apart**
from other players and staff.

*Mantenga siempre al menos **2 metros apartados**
de otros jugadores y personal.*



Restaurant and Bar are closed.
Cerrado Bar y Restaurante.



Locker rooms, showers and sauna are
out of order.
Taquillas, duchas y sauna no se podrán utilizar.